**Calgary Rim Repair Privacy Policy**

Effective Date: June 2, 2025

At Calgary Rim Repair, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you interact with our rim repair services, website, and other platforms.

**1. Information We Collect**

We may collect the following types of information:

* **Personal Information:** Name, phone number, email address, vehicle information, and billing details.
* **Service Details:** Information about your rim repair needs, service history, and appointment preferences.
* **Website Usage Data:** IP address, browser type, device information, and usage data when you interact with our website.

**2. How We Use Your Information**

We use your information to:

* Schedule and manage rim repair appointments
* Process payments and send invoices
* Communicate updates, offers, and service reminders
* Improve our services and customer experience
* Comply with legal obligations

**3. Sharing Your Information**

We do **not sell or rent** your personal information. We may share it with:

* Payment processors (for secure payment transactions)
* Service providers (e.g., CRM, email tools) bound by confidentiality
* Law enforcement or authorities, if required by law

**4. Data Security**

We implement reasonable physical, electronic, and administrative safeguards to protect your information. However, no method of transmission over the internet is 100% secure.

**5. Your Rights**

Depending on your location, you may have rights to:

* Access or correct your personal information
* Request deletion of your data
* Opt-out of marketing communications

To exercise these rights, contact us at **info@calgaryrimrepair.com**

**6. Cookies & Tracking**

Our website may use cookies to improve user experience and analyze traffic. You can manage cookie preferences in your browser settings.

**7. Third-Party Links**

Our website may link to third-party sites. We are not responsible for their content or privacy practices.

**8. Updates to This Policy**

We may update this Privacy Policy from time to time. The revised version will be posted with a new effective date.

**9. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact:

**Calgary Rim Repair**  
(403) 640-2110  
info@calgaryrimrepair.com  
7855 Flint Road SE, Calgary, Alberta, Canada, T2H 1G3